

**OUR GOAL IS TO BE REGARDED
BY OUR CUSTOMERS, EMPLOYEES,
SHAREHOLDER AND COMPETITORS
AS THE BEST IN THE BUSINESS**

OUR COMPANY

City Care Limited (City Care) is a leading provider of construction, maintenance and management services across New Zealand's infrastructure and amenity assets.

Our staff work around the clock maintaining and managing our nation's parks, gardens, sportsfields, cemeteries, waterways and coastal areas, buildings and public facilities, roading networks, and water, wastewater and stormwater networks.

We keep an eye on the future, working with our clients to create new infrastructure and amenity assets for the well-being and enjoyment of New Zealanders throughout the country, 365 days a year.

City Care operates across four distinct sectors of the national contracting market as follows:

PARKS: Providing leading parks and greenspace maintenance and development services.

FACILITIES MANAGEMENT: Delivering comprehensive facilities maintenance and management services.

ROADING: Providing quality roading maintenance and construction services day and night.

WATER AND WASTEWATER: Providing efficient water, wastewater and stormwater network services to over one million New Zealanders.

At City Care we take pride in the fact that a significant component of our day-to-day work is providing positive benefits for the communities in which we operate. We are committed to helping make New Zealand's cities and town centres better places to live.

City Care's quality systems are certified to ISO 9001, our environmental systems to ISO 14001 and our health and safety systems to NZS 4801. City Care is an accredited employer in the ACC Partnership Programme.

OUR VALUES

City Care's values represent our culture and provide the framework for the way we do things. Having an excellent attitude to work, seeking out ways we can become better and better at what we do, and showing respect for ourselves and others are what City Care's values are based on. We are proud of the way our staff live our values and this often leads to compliments from our clients as to the way in which our people have exceeded the customer service levels expected of them.

CONTACT DETAILS

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city care
PARKS



**Delivering LEADING parks
and greenspace maintenance
and development services
throughout NEW ZEALAND**

city care

**19,360,177M² (1,936HA)
OF TURF MOWN AND
128 SPORTS PARKS
MAINTAINED**

**1,355KM (1,355,000M)
OF COASTLINE, TRIBUTARIES,
OPEN DRAINS AND
WATERWAYS MAINTAINED**

At City Care we have substantial experience in developing and maintaining high profile gardens, parks, waterways and coastal areas. We understand the importance of creating environments that are as visually attractive and stimulating as they are practical, safe and environmentally friendly.

Our team offers a range of specialist services including turf renovation and management, amenity horticultural and arboricultural services, landscape design and construction, streetscapes maintenance, cemetery maintenance and sexton services, construction, installation and maintenance of furniture and equipment and playground safety inspections.

We also restore and maintain waterways, coastal areas, monuments and landmarks.

Our clients include central and local government authorities, schools and educational institutions, commercial companies, sportsfields and golf course owners. Our services range from single site upgrades or construction work, through to long term maintenance and asset management programmes.

OUR STAFF

City Care's most valuable asset is our staff. We have a highly skilled, talented and motivated team of over 970 staff throughout New Zealand. At City Care we offer a supportive working environment focused on operational excellence where our people's safety is of paramount importance.

OUR CLIENTS

At City Care the key to our success is positive client relationships. We don't believe in measuring up to our client's expectations – we aim to exceed them. We develop and maintain close personal contact with our clients so that we are better informed and we make a point of tailoring our services to meet our client's individual needs.

We pride ourselves on building strong relationships with our clients and customers based on comparable values and mutual respect. By working together as one team with common goals and values, we are able to provide high levels of service to our local communities.

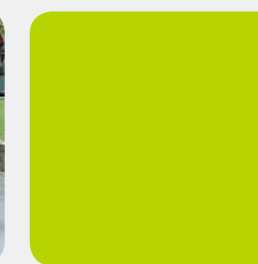
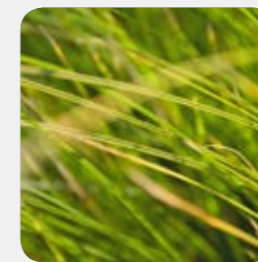
DELIVERING A NATIONAL SERVICE

City Care's size, the strategic geographical placement of our depots, the vast experience of our staff and our extensive fleet mean that we are able to effectively and efficiently deploy our people and resources throughout the country where they are needed, providing a flexible national service to our clients. This flexibility and our range of specialist services offer our clients the ability to utilise their existing relationship with City Care to meet their developing needs.

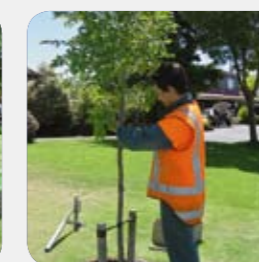
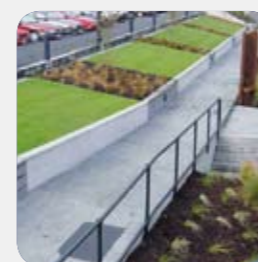
City Care's national capability extends to mobilising our staff and resources in emergency or civil defence situations.

OUR TECHNOLOGY

City Care's expertise in the field is supported by innovative IT and communications systems capabilities. These systems can be easily replicated across our operational regions, ensuring the smooth delivery of a national service. In keeping with City Care's goal of continual improvement, we are constantly refining and developing these systems to enhance the information needs and abilities of our clients.



**1,694,264M²
(169HA) OF GARDENS
MAINTAINED**



High Profile and Neighbourhood Parks

- Maintenance of quality amenity turf
- Design, planting and maintenance of landscape shrub plantings and annual displays
- Replacement planting and seasonal renovations
- Construction, installation and maintenance of playground equipment, furniture and hard paved areas
- Maintenance of water features
- Cleaning of toilet facilities
- Graffiti removal
- Litter collection

Road and Landscape Berms

- Planting, care and maintenance of annual displays, shrubs and ground cover
- Replacement planting
- Upgrade and renewal programmes
- Mowing of roadside turf
- Weed control and rubbish collection and removal

Landscape

- Landscape design and construction
- Tree and shrub plantings
- Irrigation installation, operation and maintenance

Arboriculture

- Scheduled and reactive maintenance of street and park trees
- Electrical line clearance
- Tree and stump removal
- Transplanting of mature trees

Cemeteries

- Development and maintenance care of cemeteries
- Headstone restoration
- Internment and sexton services

Spraying

- Selective or total weed control by 'Grow Safe' accredited spray teams
- Spray methods including broadcast, spot or hand application and underwater injection
- Control of insects and fungal diseases on ornamentals and turf

Sportsfields

- Mowing of sports turf
- Seasonal over sowing and fertilising
- Compaction relief, aerovating and care of fields
- Preparation of cricket wickets
- Selective weed control
- Sportsfield markings
- Reconstruction and levelling

Waterways

- Waterway and coastal enhancement and restoration
- Riverbank vegetation control
- Manual and mechanical weed control and harvesting
- Collection and removal of river debris
- Maintenance and care of open stormwater drains

Asset Management Services

- Condition assessment
- Lifecycle planning
- Asset validation and verification
- Condition and gap analysis
- Scheduled maintenance plans
- Detailed property reports
- Strategic asset advice
- GIS/GPS plotting of assets and greenspace